



## Sage BusinessWorks Release Notes: V2021 SP20

The following is a summary of changes included in the Sage BusinessWorks V2021 SP20 release.

If a change affects more than one module, it is listed under the System-Wide heading.

### Knowledgebase Articles

Answers to many of your questions can be found on the Sage Support Knowledgebase (KB).

1. Product updates, service packs and tax table updates are now accessible on the Sage KnowledgeBase at <https://www.sagekb.com>
  2. Click **Sign in**. Use your same login credentials as the Sage Customer and Partner Portal for Knowledgebase and download access and click **Log on**.
  3. Select **My Downloads**
  4. Choose **Sage BusinessWorks**
  5. In the middle of the page, you will see **Latest upgrade**. Select the service pack for 2021.
  6. The new and improved knowledgebase offers expanded search capabilities and allows faster publication of new articles.
- \* If you have not registered for the Sage Knowledgebase, click sign up and follow the instructions. Shortly after completing your registration, you will receive a registration confirmation.

For further information about the defect fixed search [www.sagekb.com](http://www.sagekb.com) by the KB article # listed.

### 2021 SP 20 – Important notes:

- **Installing SP20 may require a database update (if updating from 2021 SP16 or earlier to 2021 SP20)**
- To update all databases at one time, see [How do I update all my databases at one time?](#)
- If installing a service pack in a network environment install the service pack on the server and **all** workstations prior to working in 2021 SP20.

### Payroll

PR, Taxes, Maintain Tax Tables	
Georgia	SWT updated for 2024
Idaho	SWT updated for 2024, (mid-year update)
Utah	SWT updated for 2024, effective June 2024
Ohio	SWT updated for 2024, effective July 2024
Virginia	SWT updated for 2024, effective April 2024

### 2021 SP 19

### Payroll

PR, Taxes, Maintain Tax Tables	
Arkansas	SWT updated for 2024
Illinois	SWT table updated for 2024



	Allowance increased to \$2775
Indiana	SWT rate reduced to 3.05%
Iowa	Iowa SWT updated for 2024 Added Filing status of IA W4 2024+. For further information see <a href="#">Iowa state withholding tax effective 2024</a> .
Massachusetts	SWT updated for 2024
Vermont	SWT updated for 2024
PR, Processing, Print Timecard Entries (Current and Standard) are not displaying correctly	
Timecard report totals are now displaying correctly.	

## Order Entry


Tab order incorrect in OE, Orders, Maintain Sales Orders
Tab order has been corrected in Maintain Sales Orders.

## 2021 SP 18 – early tax table update

### Payroll

Alabama overtime rule effective 1/1/2024
The Overtime Exempt (AL) entry from the Earnings field in Time Card Entry and Standard Time Card Entry has been removed. Remove Overtime Exempt (AL) entry from any unprocessed timecards (PR, Processing, Time Card Entry) or Standard timecards (PR, Processing, Standard Time Card Entry) prior to processing next payroll calculation. <ul style="list-style-type: none"> <li>See <a href="#">Alabama Overtime Exemption effective 1/1/2024</a> for further information</li> <li>If this service pack needs to be installed before W-2s have been printed you will need to manually update the OASDI limit to the 2023 limit before printing W-2s. See <a href="#">Payroll Tax Table Update was installed too early</a> for further instructions</li> </ul>
PR, Processing, Manual Payroll Calculation, Ded/Other pays...
The correct Deduction and Other pay information now displays after performing an automatic payroll calculation. See <a href="#">A value displays in Overtime Exempt (AL) displays when doing a manual payroll calculation</a> for further information.
PR, Processing, Enter Handchecks, Ded/Other pays...
The correct Deduction and Other pay information now displays.
PR, Processing, Print Payroll Checks shows incorrect vacation time earned and taken
The correct values of vacation earned and taken as well as sick pay earned and taken now calculate. Note: This caused items like the check stub and the check voucher to display incorrect vacation/sick values. See <a href="#">Vacation earned and taken incorrect after processing payroll for further details</a> . <ul style="list-style-type: none"> <li>If you previously processed payroll using Sage BusinessWorks 2021 SP17 and need a corrected check stub/voucher: <ul style="list-style-type: none"> <li> <b>NOTE:</b> If direct deposit is used, inactivate direct deposit in <b>PR, Employees, Maintain Employees, Direct dep...</b> <ul style="list-style-type: none"> <li>Void any previous payroll checks with the incorrect hours using the original check date (<b>PR, Processing, Void Payroll Checks, by check</b>)</li> <li>Select <b>Restore Time Card</b></li> <li>Process pay checks on 2021 SP18 so that they match the previous pay check. The check should use the same date and check number as previously printed. This check is for tax reporting purposes only and is not to be redistributed to employees. This check can be printed to plain paper or to PDF. <ul style="list-style-type: none"> <li> <b>NOTE:</b> If direct deposit was inactivated, be sure to activate again in <b>PR, Employees, Maintain Employees, Direct dep...</b></li> </ul> </li> </ul> </li> </ul> </li> </ul>
If you previously processed payroll on Sage BusinessWorks 2021 SP17 and do not need a corrected

check stub/voucher:

 **NOTE:** This option does not correct previous payroll check detail such as vouchers, reports and custom exports. If you would like this detail, you will need to use the instructions above to void checks and reprint on the current service pack.

- Install 2021 SP18
- Select **PR, Employees, Maintain Employees, Vacation**
- Adjust the earned and taken values to display the correct values

**2021 SP 18 also includes all the payroll tax updates included in 2021 SP17.**

**2021 SP 17- If you are on this version, please update to 2021 SP 18 as soon as possible**

### Payroll

PR, Taxes, Maintain Tax Tables	
Alaska	SUI taxable wage base updated to \$49,700 for 2024
Arkansas	SWT updated for 2024
California	SDI rate updated to 1.1% and wage base set to 0 as there is no limit for 2024 SWT updated for 2024
Colorado	SWT updated for 2024 SUI taxable wage base updated to \$23,800 for 2024
Connecticut	SWT updated for 2024 SUI taxable wage base updated to \$25,000 for 2024
Federal	OASDI wage limit increased to \$168,600 for 2024 Federal Withholding updated for 2024
Georgia	SWT updated for 2024
Hawaii	SUI taxable wage base updated to \$59,100 for 2024
Idaho	SUI taxable wage base updated to \$53,500 for 2024
Illinois	SUI taxable wage base updated to \$13,590 for 2024
Iowa	SWT updated for 2024 SUI taxable wage base updated to \$38,200 for 2024
Kentucky	SWT updated for 2024 SUI taxable wage base updated to \$11,400 for 2024
Maine	SWT updated for 2024
Michigan	SWT updated for 2024
Minnesota	SWT updated for 2024 SUI taxable wage base updated to \$42,000 for 2024
Mississippi	SWT updated for 2024
Missouri	SWT updated for 2024 SUI taxable wage base updated to \$10,000 for 2024
Montana	SWT updated for 2024 SUI taxable wage base updated to \$43,000 for 2024

Nebraska	SWT updated for 2024
Nevada	SUI taxable wage base updated to \$40,600 for 2024
New Mexico	SWT updated for 2024
New Jersey	SDI Company and SUI Employee and Company taxable wage base updated to \$42,300 SDI Employee taxable wage updated to \$161,400 SUI rate updated to .32825
New York	SUI taxable wage base updated to \$12,500 for 2024
North Carolina	SWT updated for 2024
Ohio	SWT updated effective November 1, 2023
Oklahoma	SWT updated for 2024 SUI taxable wage base updated to \$27,000 for 2024
Oregon	SWT updated for 2024 SUI taxable wage base updated to \$52,800 for 2024
Rhode Island	SWT updated for 2024 SUI taxable wage base updated to \$29,200 for 2024 SDI taxable wage base updated to \$87,000 and tax rate to 1.2% for 2024
South Carolina	SWT updated for 2024
Utah	SUI taxable wage base updated to \$47,000 for 2024
Vermont	SUI taxable wage base updated to \$14,300 for 2024
Washington	SUI taxable wage base updated to \$68,500 for 2024
Wisconsin	Deduction rates updated for 2024
Wyoming	SUI taxable wage base updated to \$30,900 for 2024

#### Alabama overtime rule effective 1/1/2024

A new earnings type has been added to the Payroll Timecard called Overtime Exempt (AL). Hours added with this earning type will not be subject to SWT but will be subject to all other taxes. The correct overtime pay rate must be manually calculated. This earning will appear on all reports and forms that show overtime earnings.

- See [Alabama Overtime Exemption effective 1/1/2024](#) for further information
- If this service pack needs to be installed before W-2s have been printed you will need to manually update the OASDI limit to the 2023 limit before printing W-2s. See [Payroll Tax Table Update was installed too early](#) for further instructions

#### PR, Utilities, Maintain Tax Tables and Activate States now allows 5 decimal places

Rates in Activate States and Maintain Tax Tables are now 5 decimal places. Print Tax Tables also displays 5 decimal places for rates.

#### Oregon OR OQ form not correctly populating lines 13b and 14b (Paid Leave)

OR OQ form will now correctly populate lines 13b and 14b (Paid Leave).

## System Manager

#### Database update is required after installing SP17

Due to changes made within the database you will need to run the database update for all companies. See [How do I update all my databases at one time?](#) for further instructions.

## Accounts Payable

Tab order incorrect when using prepaid terms
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Tab order in AP Invoices when using a prepaid term has been corrected.
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### *Order Entry*

Tab order incorrect in Print Pick Ticket
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Tab order in Print Pick Tickets has been corrected.
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## **2021 SP16**

### *Payroll*

PR, Taxes, Maintain Tax Tables
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Illinois	SWT personal exemption updated to \$2,225.00 for remainder of 2023
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### *System Manager*

Path shows an invalid path when importing
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Invalid path no longer displays.
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### *Cash Management*

The error "Invalid floating point operation" displays when using a large reference number
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The reference number field should have a limit of 5 characters. This is now correctly enforced.
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### *Order Entry*

Tab order incorrect in Print Packing Lists
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Tab order in Print Packing Lists has been corrected.
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Tab order incorrect in Sales Order to Invoice screen
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Tab order in Manual Select Orders to Invoice has been corrected.
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## **2021 SP15**

### *Payroll*

PR, Taxes, Maintain Tax Tables
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Arkansas	SWT updated for 2023
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Idaho	SWT updated for 2023
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Utah	SWT updated for 2023
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Maryland	Deduction amounts have been updated for 2023
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Michigan	SWT updated for 2023
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North Dakota	SWT updated for 2023
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West Virginia	SWT updated for 2023
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PR, Taxes, Print State Tax Report
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VT C-101/147 Employers Quarterly Wage and Contribution Report now populates the hourly rate in Enhanced Tax
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## Reporting

*System Manager*

"No topic-based help system installed" or "Can't reach this page" when accessing the Help files

Error no longer occurs when accessing help files

*Inventory Control*

Lookups and prompts are not working in IC Assign Sales Promotions

Lookups and prompts now function in IC, Utilities, Sales Promotions, Assign

**2021 SP14***Payroll*

## PR, Taxes, Maintain Tax Tables

Delaware	SUI wage base updated to \$10,500
Hawaii	SUI wage base updated to \$56,700
Illinois	SWT tables updated for tax year 2023 SUI wage base updated to \$13,271
Michigan	Exemption amount update to \$5,400 for 2023 SUI wage base updated to \$9,500
North Carolina	SUI wage base updated to \$29,600
Oregon	SWT tables updated for tax year 2023 SUI wage base updated to \$50,900
Utah	SUI wage base updated to \$44,800

## PR, Taxes, Maintain Tax Tables

The SUI rate for Indiana is now being saved in Maintain Tax Tables and Activate States.

## PR, Taxes, Enhanced Tax Reporting

SOC codes will now be sent to Aatrix for Washington. The SOC code must be entered into a custom field that has the title: SOC. Note: Seasonal codes are not supported at this time.

*Order Entry*

## OE, Quotes, Maintain Quotes

Converting Quote to Sales Order no longer creates duplicate quote.

**2021 SP13 – 2023 tax table update***Payroll*

## PR, Taxes, Maintain Tax Tables

Alaska	SUI taxable wage base updated to \$47,100 for 2023
Arizona	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$8,000 for 2023

Arkansas	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$7,000 for 2023
California	SWT tables updated for tax year 2023 SDI Wage Limit updated to \$153,164 and SDI rate is set to 0.9% for 2023
Colorado	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$20,400 for 2023
District of Columbia	SWT tables updated for tax year 2023
Delaware	SUI taxable wage base updated to \$14,500 for 2023
Federal	Withholding tables updated for tax year 2023
Idaho	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$49,900 for 2023
Iowa	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$36,100 for 2023
Indiana	SWT rate reduced to 3.15% Exemption amount field has been enabled to enter adoption exemption dollar amounts.
Kentucky	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$11,100 for 2023
Maine	SWT tables updated for tax year 2023
Minnesota	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$40,000 for 2023
Mississippi	SWT tables updated for tax year 2023
Missouri	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$10,500 for 2023
Montana	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$40,500 for 2023
Nebraska	SWT tables updated for tax year 2023
Nevada	SUI taxable wage base updated to \$40,100 for 2023
New Jersey	SUI/SDI updated for tax year 2023
New Mexico	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$30,100 for 2023
New York	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$12,300 for 2023
North Carolina	SWT tables updated for tax year 2023
North Dakota	SWT tables updated for tax year 2023 SUI taxable wage base updated to \$40,800 for 2023
Oklahoma	SUI taxable wage base updated to \$25,700 for 2023
Rhode Island	Company SUI taxable wage base updated to \$28,200 for 2023 Employee SDI taxable wage base updated to \$84,000 for 2023 SWT tables updated for tax year 2023
South Carolina	SWT tables updated for tax year 2023
Vermont	SWT tables updated for tax year 2023

	SUI taxable wage base updated to \$13,500 for 2023
Washington	SUI taxable wage base updated to \$67,600 for 2023
Wyoming	SUI taxable wage base updated to \$29,100 for 2023

## 2021 SP12

### *Accounts Payable*

#### AP, Vendors, Maintain Vendors, Other...

The 1099/MISC/NEC drop-down has been updated to move Excess golden parachute payments to box 14 and Nonqualified deferred compensation to box 15 to meet the 2022 1099-MISC requirements. Prior to printing your 2022 1099-MISC run the 1099 Worksheet (AP, Vendors, 1099 Worksheet) and if any vendor has a value in box 13 or 14 you must update to the correct 2022 designation box 14 or 15.

## 2021 SP11

### *Payroll*

#### PR, Transfer, Import Employee Information

The No Active State message now appears instead of just closing out of the import task.

### *Accounts Receivable*

#### AR, Transactions, Void Receipts

The void date is no longer changed to the current date or system date when voiding a customer receipt.

#### AR, Transactions, Invoices

You are now able to use the tab to enter line items, including tabbing to Accept button.

### *BWGAccess/Order Entry*

#### Next Sales Order and Quote number is reset when using BWGAccess

Next Quote numbers and next Sales Order numbers are no longer incorrectly updated when importing a change to quotes and / or orders thru BWGAccess. Likewise, dates on quotes and orders that are being updated are left alone unless the file specifically makes the change.

## 2021 SP10

### *Payroll*

#### PR, Taxes, Maintain Tax Tables

Alabama	SWT updated for 2022
Kentucky	SUI wage base change back to \$10,800 for 2022
Maryland	SWT Deduction amounts have been updated for 2022
Utah	Withholding rate (4.85%) and credit updated for 2022
West Virginia	SUI wage base decreased to \$9,000

#### PR, Taxes, Maintain Tax Tables



Wisconsin 2022 tax withholding has been corrected
PR, Employees, Maintain Employees
SUI checkbox is now saved when the Non-resident checkbox is selected

## 2021 SP9

### Payroll

PR, Taxes, Maintain Tax Tables	
Arkansas	<p>SWT tables updated for tax year 2022</p> <p>*New statuses added for Non-Low Income (LI), LI Single, LI Married Filing Joint, LI Head of Household. Please review the new filing statuses and select the correct one for each employee.</p> <p>*Low Income tables will be handled and seen only in the code as Sage BusinessWorks has limitations as to the number of rows available and the calculation is such that it cannot be modified to fit. The only option will be to view rows from the Non-Low-Income table.</p>
Kentucky	SUI Wage Base updated to \$11,100 for tax year 2022
Louisiana	SWT tables updated for tax year 2022
Mississippi	SWT tables updated for tax year 2022
North Carolina	SUI limit updated to \$28,000 for tax year 2022
Vermont	<p>SUI limited updated to \$15,500 for tax year 2022</p> <p>SWT tables updated for tax year 2022</p>
Wyoming	SUI limited updated to \$27,700 for tax year 2022
PR, Taxes, Print W-2	
The option for include COVID reporting has been removed from the W-2 screen. This option was removed to prevent an issue with Box 4 of the W-2 being incorrect if Include COVID reporting is selected.	

### Order Entry

OE, Quotes, Maintain Quotes and OE, Orders, Maintain Sales Orders
Button no longer retains previous screen text when creating a new quote or order.
OE, Orders, Maintain Sales Orders
Release date now populates with current date if left blank.
OE, Reports
You can now filter OE reports by phone number.

### Job Cost

JC, Reports
You can now filter JC reports by phone number.

## 2021 SP8 – 2022 tax update

*Payroll*

PR, Taxes, Maintain Tax Tables	
Alaska	SUI Wage Base updated to \$45,200 for tax year 2022 Employee SUI rate updated to .56% for tax year 2022 in PR, Taxes, Maintain Tax Tables
California	SWT tables updated for tax year 2022 SDI Wage Limit updated to \$145,600 for 2022
Colorado	SUI Wage Base updated to \$17,000 for 2022 Changes to Colorado calculation method for 2022. A new filing status CO DR 0004 Form 2022 + has been added. If this option is selected a new field Annual allowance displays and the Extra W/H amount is enabled.
Federal	Withholding tables updated for tax year 2022 OASDI Wage Base updated to \$147,000 for 2022
Georgia	SWT updated for 2022
Hawaii	SUI Wage Base updated to \$51,600 for 2022
Idaho	SUI Wage Base updated to \$46,500 for 2022
Iowa	SUI Wage Base updated to \$34,800 for 2022 SWT tables updated for 2022
Kentucky	SWT standard deduction updated to \$2,770 for 2022
Maine	SWT allowance increased to \$4,450 SWT tables updated for 2022
Michigan	SWT exemption amount increased to \$5,000 for 2022
Minnesota	SWT withholding tables updated for tax year 2022 SUI Wage Base updated to \$38,000 for 2022
Missouri	SWT tables updated for 2022
Montana	SUI Wage Base updated to \$38,100 for 2022
Nebraska	SWT regular exemption increased to \$2,080 SWT tables updated for 2022
Nevada	SUI Wage Base updated to \$36,600 for 2022
New Jersey	SUI Wage Base updated to \$39,800 for 2022 New Jersey SDI and FLI wage limits updated for 2022
New Mexico	SUI Wage Base updated to \$28,700 for 2022 SWT tables updated for 2022
New York	SUI Wage Base updated to \$12,000 for 2022 SWT tables updated for 2022
North Carolina	SWT updated for 2022
North Dakota	SWT tables updated for 2022 SUI Wage Base updated to \$38,400 for 2022
Oklahoma	SUI Wage Base updated to \$24,800 for 2022 SWT tables updated for 2022
Oregon	SUI Wage Base updated to \$47,700 for 2022 SWT tables updated for 2022
Rhode Island	SWT deduction wage limit increased to \$241,850 SWT table updated for 2022

	SDI wage limit updated to \$81,500 for 2022
South Carolina	SWT tables updated for 2022
Utah	SUI Wage Base updated to \$41,600 for 2022
Washington	SUI Wage Base updated to \$62,500 for 2022
Wisconsin	SWT calculation and rates updated for 2022

## 2021 SP7

### Accounts Payable

AP, Checks, Void Payments, Void Payments by Vendor
Error "EFT# ALREADY VOIDED..." no longer appears when voiding EFT payments with duplicate EFT numbers.
AP, Checks, Void Payments, Void Payments by Vendor
Error "INVALID VOID DATE..." no longer appears when voiding CC payments with duplicate reference numbers and different dates.
AP, Checks, Void Payments, Void Payments by Vendor
Error "REF# xxxxxx ALREADY VOIDED..." no longer appears when voiding vendor credit card payments with duplicate reference numbers.
AP, Checks, Void Payments, Void Payments by Vendor
Error "CHECK #nnnn ALREADY VOIDED..." no longer appears when voiding checks with duplicate numbers.

### Payroll

PR, Taxes, Enhanced Tax Reporting
Error "Error opening company.asd" no longer appears when accessing Enhanced Tax Reporting after restoring a backup to a new ID or copying a company. The Backup and Restore process has been corrected to include pertinent Enhanced Tax Reporting Files.

### System Manager

Invalid Floating Point Operation
Error "Invalid Floating Point Operation" no longer appears when trying to enter check or reference values longer than the maximum allowed characters. There are still 2 spots where the error will occur if trying to enter a value longer than the maximum allowed, Enter Bank Transactions (Reference #) and Billings (Invoice #). These 2 will be fixed in a future release.
All reports that allow filtering by phone number
Area code + telephone number can now be entered in phone number filter parameter

## 2021 SP6

### Accounts Receivable

## AR, Transfer, Import Customer Prices

The error no longer appears when importing when customers or parts have spaces in the ID.

*Order Entry*

## OE, Transfer, Custom Export

The dieresis (Y with two dots) no longer appears when export includes blank spaces.

## OE, Invoices, Select Orders to Invoice, Manual

The error no longer appears when previewing Sales Order.

## OE, Invoices, Direct Invoicing

The tab order has been corrected to move to order# field after picking the "Source".

*Payroll*

## PR, Employees, Employee Totals Verification

The error no longer displays when printing or previewing the Employee Totals Verification Report.

## PR, Taxes, Maintain Tax Tables

Idaho	SWT tables updated for 2021
Kansas	SWT tables updated for 2021
Ohio	SWT tables updated for 2021
New York	SWT tables updated for 2021. Special note: The New York married tax table exceeds the number of rows supported in the database. An option was added to allow for the selection of Married <\$1,077,550 or Married >\$1,077,550. If, by chance, the employee is in a greater tier, the selection will need to be updated in <b>PR, Employees, Maintain Employees, Status, Filing Status.</b>

*System Manager*

## Utilities, Report Groups

Error no longer appears when working in report groups.

## Selecting to copy a report

No longer receive an error or computer lock-up when copying a report.

**2021 SP5***Accounts Receivable*

## AR, Statements, Print Statements

A minimum balance over \$9.99 can now be entered when printing statements

*Cash Management*

## CM, Transactions, Instant Checks

The distribution account number is now highlighted when entering multiple distribution lines.

## *Inventory Control*

IC, Transactions, Transfer Parts

A quantity larger than 9.999 can be entered when doing a transfer of a part

## *Job Cost*

JC, Reports

From and to fields are no longer disabled when running Job Cost reports and the error "Cannot focus a disabled or invisible window" no longer displays.

## *Order Entry*

OE, Reports, Sales Analysis Report

Tab order is now correct when using the Order Entry Sales Analysis Report

OE, Invoices, Direct Invoicing

You can now edit the price and discount on a line item when converting an order to an invoice

## *Payroll*

PR, Taxes, Maintain Tax Tables

CA SDI rate and limit updated for 2021

Kentucky SUI wage base reverted to \$10,800 for 2021 and 2022 tax years

## **2021 SP4**

### *Accounts Payable*

AP, Invoices, Invoices, Enter

Invoice total is now displayed on the Job Cost charges display when posting an invoice.

AP, Checks Invoice Selection, Manual Invoice Selection

The Find invoice feature now works correctly when typing in the quick find field.

AP, Checks, Enter Payments

The Find invoice feature now works correctly when typing in the quick find field.

### *Accounts Receivable*

AR, Transactions, Post Receipts

Find invoice feature now works correctly in Post Receipts

AR, Transactions, Bank Deposits

Error message no longer occurs when processing a bank deposit.

### *BWGAccess*

Telephone format not importing correctly

Telephone format is now importing correctly when using BWGAccess.

Customer Aging Information not importing correctly

Customer aging information is now exporting correctly using BWGAccess.

Posting payments from third party changes phone number on customer record

Phone number is no longer corrupted when importing payments using BWGAccess.

Telephone number is removed when importing employee information

Telephone number is no longer removed with importing employee information using BWGAccess.

### *General Ledger*

GL, Accounts, Account Inquiry

Quick Find now functions correctly in Account Inquiry.

GL, Accounts, Maintain Chart of Accounts

Quick find now functions correctly in Maintain Chart of Accounts.

### *Cash Management*

CM, Transactions, Void Bank Transaction

Selecting to void bank transaction is no longer bringing up the incorrect transaction.

### *Inventory Control*

IC, Transactions, Issues

"Unapplied amount" available for posting is now visible in the Job Cost transaction screen.

IC, Transactions, Transfer Parts

Transfer part will now allow decimals when the part is set to use fractional quantities.

IC, Parts, Maintain Parts, Serial #

Serial number status can now be changed in Maintain Parts.

### *Job Cost*

JC, Transactions, Charges

Tab order has been corrected in the Job Cost Charges dialog.

### *Order Entry*

OE, Invoices, Direct Invoicing

Tab order is now correct in Direct Invoicing.

OE, Utilities, Ship to Addresses, Maintain

Tab order has been corrected in OE Maintain Ship to Addresses.

OE, Invoices, Direct Invoicing

Check number is now limited to 6 characters.

OE, Orders, Maintain Sales Orders

Check number is now limited to 6 characters.

OE, Invoices, Select Orders to Invoice

Check number is now limited to 6 characters.

*Payroll*

PR, Processing, Manual Payroll Calculation

Payroll posting to Job Cost is no longer incorrect when a tax change is made in manual payroll calculation.

*System Manager*

Utilities, Maintain Companies

No longer receive Pervasive error when renaming a company ID.

**2021 SP3 – 2021 late tax update***Payroll*

PR, Taxes, Maintain Tax Tables

Colorado	SWT tables updated for 2021
Illinois	SWT tables updated for 2021
Maine	SWT tables updated for 2021
Michigan	SWT tables updated for 2021
Mississippi	SWT tables updated for 2021
New Jersey	SWT tables updated for 2021
New Mexico	SWT tables updated for 2021
Oregon	SWT tables updated for 2021
Rhode Island	SWT tables updated for 2021
South Carolina	SWT tables updated for 2021
Vermont	SWT tables updated for 2021

**2021 SP2 – 2021 tax update***Payroll*

PR, Taxes, Maintain Tax Tables

Alaska	SUI limit updated to \$43,600 for 2021
Arkansas	SWT tables updated for 2021 SUI limit updated to \$10,000 for 2021
California	Withholding tables updated for 2021
Federal	Withholding tables updated for 2021 OASDI wage base updated to \$142,800 for 2021
Hawaii	SUI limit updated to \$47,400 for 2021
Illinois	SUI limit updated to \$12,960 for 2021
Idaho	SUI limit updated to \$43,000 for 2021
Iowa	SWT tables updated for 2021

	SUI limit updated to \$32,400 for 2021
Kentucky	SWT tables updated for 2021 Standard deduction increased to \$2690 SI limit updated to \$11,100 for 2021
Minnesota	Withholding tables updated for 2021
Missouri	SWT tables updated for 2021 SUI limit updated to \$11,000 for 2021
Montana	SUI limit updated to \$35,300 for 2021
Nevada	SUI limit updated to \$33,400 for 2021
New Jersey	SUI limit for employer updated to \$36,200 for 2021 New Jersey DI and FLI Wage Base (employee) updated to \$138,200 for 2021
New Mexico	SUI limit updated to \$27,000 for 2021
New York	SWT tables updated for 2021 SUI limit updated to \$11,800 for 2021
North Carolina	SUI limit updated to \$26,000 for 2021
North Dakota	SWT tables updated for 2021 SUI limit updated to \$38,500 for 2021
Oklahoma	SUI limit updated to \$24,000 for 2021
Oregon	SUI limit updated to \$43,800 for 2021
Rhode Island	SUI limit updated to \$24,600 for 2021 SDI limit updated to \$74,000 for 2021
Utah	SUI limit updated to \$38,900 for 2021
Vermont	SUI limit updated to \$14,100 for 2021
Washington	SUI limit updated to \$56,500 for 2021
Wyoming	SUI limit updated to \$27,300 for 2021

## 2021 SP1

### Accounts Payable

#### AP, Vendor, 1099 Processing

The dash characters will be removed from the vendor's Federal ID number when sending the file to Aatrix.  
Box 9 has been added to the 1099-MISC box selection.

#### AP, Vendor, Vendor Inquiry

Account number no longer truncated on the GL Distribution in the Vendor Inquiry screen.

#### AP, Checks, Enter Payments

Tab order is now correct in AP, Checks, Enter Payments.

#### AP, Invoices, Invoices, Enter

The text in the account number field is now selected when it is accessed using Tab or Enter key.

#### AP, Invoices, Invoices, Enter

The text in the amount field is now selected when it is accessed using Tab or Enter key.



## *Accounts Receivable*

AR, Transactions, Credit Memo

No longer get "INVALID REFERENCE NUMBER" when changing credit memo reference.

AR, Reports, Customer Reports, Customer List

Access Violation error no longer occurs when selecting to customize the Customer List.

## *Cash Management*

CM, Transactions, Enter Bank Transaction

Tab order no longer incorrect in Enter Bank Transactions.

CM, Reports, Cash Account Register

Check number no longer truncated on Cash Account Register.

## *General Ledger*

GL, Power Search

Power Search will now refresh when hitting Enter in the General Ledger Module.

## *Inventory Control*

IC, Parts, Maintain Parts, Categories

Tab order no longer incorrect in IC, Parts, Maintain Parts, Categories.

IC, Parts, Maintain Parts

Substitute part now allows decimals.

IC, Transactions, Receipt Adjustments

Substitute part now allows decimals. The date of a receipt adjustment can now be changed.

## *Job Cost*

JC, Reports, Cost Variance Report

Error message no longer occurs when running Cost Variance Report for specific job or customer.

## *Order Entry*

OE, Invoices, Direct Invoicing

Credit card info button is no longer disabled when entering payment on OE invoice.

OE, Orders, Maintain Sales Orders

Tab order has been corrected in the Maintain Sales Orders.

## *Payroll*

FWT tax calculation

Dependents value is now correctly treated as a credit to annual tax instead of a reduction of taxable income.

## *System Manager*

Utilities, Security Report

Text no longer overlaps and looks garbled on the Security Report.
Sound when entering through fields
Sound no longer plays when hitting Enter through fields when entering items such as invoices.
How Do I
No longer get error "Can't reach this page" when accessing How do I.
Notes
Notes now wrap when the end of the line is reached.
Color Preference Settings
Color scheme no longer continues using the user preference after the option to Allow User Preferences has been unchecked.
Emailing Reports does not allow use of the Outlook address book
Outlook address book is now available when emailing reports. To access the address book, you must click the To button when using the Electronic Forms Manager.
Database Update
"Class not found" error no longer occurs when updating databases 2011 and prior.
Utilities, Maintain Users
Error no longer displays when changing the MANAGER password.

## 2021

### *Accounts Payable*

AP, Vendor, 1099 Processing
Program will retain the EIN in internal tables when Payroll is not being used.
Support has been added for the 1099-NEC form. Any vendor set to 1099 box 7 in version 2020 and earlier will display on the 1099-NEC form in 2021. To support this change option for the 1099-NEC has been added under <b>AP, Vendors, Global Vendor Change</b> . <b>Note:</b> The 2021 1099-NEC form has not yet been released by Aatrix. If you attempt to run the 1099-NEC prior to Aatrix releasing the form you will receive errors.
Spelling of Vendor corrected on 1099 Federal ID number truncation error.

### *Order Entry*

OE, Orders, Maintain Sales Orders
When creating a new order, the focus now defaults to the date field. Previously focus defaulted to the 'next' field. Changing this default may help reduce the possibility of creating duplicate records.
OE, Transfer, Import Quotes and Sales Orders
Enhanced the Import Quotes and Orders application to allow (via checkbox) the ability to DELETE and existing quotes/order. An error message will occur if there is an attempt to delete a sales order that has been shipped, invoiced or has payment information attached. <b>Note:</b> New checkbox option "Delete existing quotes and orders" is mutually exclusive to the reassign feature. Meaning only either reassign or delete can be in effect at one time.

### *Payroll*

<b>PR, Utilities, Maintain Other Pays</b>
Add to Gross checkbox is now automatically selected when creating a new Other Pay
<b>PR, Utilities, Maintain Payroll Parameters / Checks</b>
Options has been added to 'Mask Bank Acct # on stubs' for direct deposit checks. Selecting this option will only display the last 4 digits of the employee's bank account on the direct deposit stub.
<b>PR, Utilities, Maintain Payroll Forms</b>
Updated the fields available to be added to a Payroll check form to include two (2) new YTD columns. These columns now support YTD values for both charged tips and cash tips. The YTD values are stored in the following fields: Check Stub: Tips (YTD) and Check Stub: Cash Tips (YTD). These fields will need to be manually added to the check stubs.
<b>PR, Taxes, Print 941</b>
Wages in Excess of 200,000 will now populate in the correct field on the 941.
<b>PR, Processing, Time Card Entry</b>
Updated the application to recalculate the gross pay when the standard rate ID is changed.
<b>PR, Transfer, Import Time Card</b>
Application has been modified to NOT allow imports of Deduction or OtherPay entries without a valid ID.

## *System Manager*

<b>End User License Agreement (EULA)</b>
EULA has been updated.
<b>Upgrade Sample to 2020</b>
Sample has been updated to 2020.
<b>Forms updated to allow for four-digit year</b>
Accounts Receivable, Order Entry and Payroll have been updated to use the MM/DD/YYYY format for dates when printing forms.
<b>Database version updated</b>
The database version has been updated to 2021.
<b>Install issues</b>
The version number of the Sage BusinessWorks client, profile and server installation have been updated to 2021. This should resolve installation errors seen when installing on clients or in a terminal server environment. Errors encountered may have included, "Unable to complete the startup of the Sage BusinessWorks product. The version of this workstation's Sage Businessworks client does not match the version of the server installation..." and ""The Sage BusinessWorks installation originally performed by User [UserID] on this computer is version 2019. This profile installation is version 2020. Browse to the Sage BusinessWorks program folder and run BWProfile.exe from there."
<b>Email default updated</b>
Your default email service when emailing reports or forms might have changed based on the version of Office you have installed. Please refer to KB 106859 for more information.